



**SASP 2014-15 Business Plan: Update Oct 2014**

**Introduction**

Each year, SASP Executive Board develops and agrees a business plan setting strategic direction and key outcomes, and connecting these to the council’s vision and wider objectives, and matters of national strategy. Members are sufficiently senior in their organisations to influence, lead and support the implementation of the Business Plan and its further development.

**Vision Statement**




*People of Sheffield are able to live a life free from avoidable harm, in communities that*




- *do not tolerate abuse,*
- *work together to prevent abuse occurring*
- *know what to do when abuse happens’*



**Core objectives and outcomes for 2014-15:**






1. Implement an effective Performance Framework and use data and information to improve safety and practice quality
2. Improve the Quality of safeguarding practice, ensuring consistent standards across the partnership
3. Respond to improvement drivers (local and national) ensuring learning is embedded in practice, strengthening of risk mitigation and to ensure partnership working is effective
4. Deliver the Equalities Action
5. Promote public awareness of safeguarding being everyone’s business


<b>Key</b>	<b>G/C</b>	completed
	<b>G</b>	Performing well / No concern - No further action needed
	<b>A</b>	Slightly off track / Minor concern - Active management needed
	<b>R</b>	Significantly Off track / Major concern - Escalation needed

step	What we will do	Update: Oct:14	RAG
1.1	Interrogate data and information presented to interpret apparent inconsistencies and trend	<p>Q1 2014-15 performance data presented to Sept-14 Operational Board: report draws together routine statistical data to develop an over view of trends and interrogate information to evidence what's really happening.</p> <p>Performance around timescales and the backlog of open overdue cases remain a concern : Interim Head of Care and Support has put in place a range of initiatives to improve accountability, pin point blockages and improve data integrity. Financial abuse continues to be the most reported category of concern. Overall there has been no significant change in the characteristics of individuals at risk of abuse, or alleged perpetrator.</p> <p>SASP Task and Finish group meeting 13 Oct to review data in more detail – findings and recommendations will be reported to the Nov-14 Operational Board</p>	G 
1.2	Seek additional information to verify and explain when things are starting to go wrong so that we can act promptly to safeguard people	<p>South Yorkshire Police (SYP) presented a draft Information Sharing Agreement to Sep-14 Operational Board: its purpose is to agree a formal information exchange between social care services to assist working together to protect adults at risk, and provide a framework for action. The agreement includes Barnsley, Rotherham, Doncaster and Sheffield social services.</p>	G 
1.3	Accepting there is no single system that allows us to easily report and analyse concerns that do not meet the Safeguarding threshold, share local intelligence to describe activity, themes and trends. Use this to help predict emerging areas of risk and opportunity	<p>Independent Chair of Adult Safeguarding presented a recommendation to the Sep-14 Operational Board, seeking support to report ongoing initiatives and campaigns that are taking place across partner organisations, that influence and perhaps go beyond the key priorities of the SASP Business Plan. It was agreed SASP will provide quarterly updates to the Operational Board, commencing Nov-14.</p>	G 

<p><b>1.4</b></p>	<p>Ensure safeguarding workers have access to appropriate legal and professional advice to support risk management                  We monitor and report:</p> <ul style="list-style-type: none"> <li>• Use of Mental Capacity Act, analyse usage and identify areas for concern</li> <li>• Case advice response times, analyse usage and identify areas for concern</li> <li>• DOL</li> </ul> <p>These measures will feature as components of the performance, provide assurance that workers know where to access advice, and help identify 'cold' spots</p>	<p>In line with national trend, Sheffield has seen an unprecedented increase in demand on DOLs. Additional resources have been put in place to help meet this demand.</p>	<p>A</p> 
<p>step</p>	<p>What we will do</p>	<p>Update: Sep-14</p>	<p>RAG</p>
<p><b>2.1</b></p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 73</p>	<p>Quality assure Safeguarding process stages - Alerts, Strategy, Investigations via planned audits</p>	<p>A temporary additional Safeguarding Development manager has been appointed and is currently undertaking quality assurance audits into decision making throughout the safeguarding pathway. An over view of themes is being collated, and from this improved training material will be developed. Initial findings include 'inappropriate' alerts are made, but we accept this tolerance as evidence we are meeting the expectation of CQC.                  Performance around timescales and backlog of open overdue cases remain a concern and prompted the need to hold a Performance Improvement session in Jul-14, led by the Interim Head of Care and Support.</p>	<p>A</p> 
<p><b>2.2</b></p>	<p>Continue to link all sources of intelligence to inform Risk management in safeguarding</p>	<p>A review of the relationship between VAP and PRAM panels and their interface is progressing. Prevent strategy presented to Jun-14 Operational Board to improve understanding across SASP, relating to key issues.                  Associate Designated Nurse Safeguarding Adults is leading work to share public health data mapping, to help reveal hotspots.                  Concerns about consistency of decision making in terms of whether cases are included or excluded from the</p>	<p>G</p> 

		Safeguarding process have been raised as part of Performance Improvement (PI); actions include review of training cycles to improve skills.	
<b>2.3</b>	How good is safeguarding in care homes and how can it improve	An update report from the Head of Strategic Commissioning and Partnership (Communities) will be presented to the Nov-14 Executive Board.	G 
step	What we will do:	Update: Sept-14	RAG
<b>3.1</b>	<p>Seek and receive assurance that outcomes relevant to Adult Safeguarding are progressed in a timely and effective manner</p> <ul style="list-style-type: none"> <li>• Winterbourne View</li> <li>• Francis Report</li> <li>• Cheshire/West</li> </ul>	<p>A verbal update from Kevin Clifford (NHS Sheffield CCG) about local implications of the Winterbourne View reports were given to the June-14 Exec Board, to provide assurance about governance arrangements</p> <p>The Supreme Court ruling has significantly reduced the threshold for DOLS and for the first time brought individuals in supported living accommodation into the scope of the legislation and people who are in receipt of 24 hour home care packages. It does not impact on people eligible for or subject to detention under the Mental Health Act. Identify any Best Interest Assessor resource released from NHS Sheffield for an interim period. to respond to the pressures in the short/medium term and to examine how longer term Best Interest resource can be embedded into large managing authorities and within placing agencies – SCC and CHC System agreefor auditing capacity and best interest decisions by workers to avoid challenge by the supervisory body or via the courts.</p>	A 

3.2	Ensure SASP is able to implement Care Act 2014	Communities Business Strategy are leading the implementation project. The monthly Adult Social Care Managers' Meetings, led by Moira Wilson, Interim Director, will ensure regular and consistent communications across adult social care to report the actions and progress made, and ensure managers are kept up to date with changes, how they are expected to implement change .	G 
step	What we will do:	Update; Sept-14	RAG
4.1	Encourage, guide and monitor progress of Safe In Sheffield project to reduce disability related harassment and abuse of vulnerable adults	An update report to the steering group is expected in early October: routine monitoring confirms the outcomes of this work are well received.	G 
4.2	Improve our understanding of the circumstances and motivations of perpetrators, and embed learning in training front line staff and partners in how to recognise and treat disability-related harassment	Improved training materials have been developed to ensure alleged perpetrators feed into case conferences as part of the investigation process in individual cases. Learning will be embedded in training and embedded in practice.	G 
4.3	Review of existing data to produce a map analysis for Safeguarding in Sheffield, and build on analysis to construct a model against which levels of types of Safeguarding activity and outcomes can be effectively assessed	First drafts produced but needs further development to reveal 'hot' and 'cold'spots without compromising confidentiality.	A 
4.4	Implement actions from the Equalities Workshop to improve access to services, and engagement with Adult Safeguarding across all communities in Sheffield	The implementation of the Equalities plan will consider how to overcome barriers which may prevent some communities engaging with the safeguarding agenda and address cultural issues: interpreting data confirms Sheffield demographic is changing. Consider impact of Forced Marriage legislation. Seek and use best practice models from other local authorities and learning from Case Reviews and Serious Case reviews to promote public awareness in Sheffield	A 
step	What we will do:	Update: Sept-14	
5.1	Run a campaign to improve awareness and confidence as Safeguarding being an effective way to protect	SASP Executive Board has endorsed the decision by SCC to engage with the Making Safeguarding Personal agenda (led	G

	<p>people at risk</p>	<p>by LGA). Representatives from Sheffield attended a workshop in York (29 Sept) to better understand the key principles of shifting safeguarding a process, to a commitment to improving outcomes alongside people, to developing a real understanding of what people wish to achieve.</p> <p>key issues to consider are:</p> <ul style="list-style-type: none"> <li>• How we engage practitioners in changing their responses to safeguarding</li> <li>• Balancing risk with the views of the person</li> <li>• Mental capacity issues and duress</li> <li>• Ensure advocates are available to people in safeguarding</li> <li>• How we will engage customers and customer groups to empower them to take on this role</li> </ul>	
<p>5.2 Page 76</p>	<p>Target campaigns</p>	<p>Outcomes from Customer Forum meeting held in Aug include the routine reporting back from Operational Board, and that a standing item 'Customer Board Feedback' is included in the Operational Board agenda.</p> <p>SASP agreed to support a scoping exercise into how young adults at risk of sexual exploitation are supported. This work is being commissioned, but no update is available at this stage.</p>	<p>G</p> 